EXHIBIT 1 NUMERICAL RANKING OF INSURANCE COMPANIES AND GROUPS OF INSURANCE COMPANIES WHOSE AUTOMOBILE EARNED PREMIUMS EXCEEDED \$1,000,000.

THE COMPANY OR GROUP WITH THE LOWEST COMPLAINT RATIO IS RANKED NO. 1

COMPANY NAME		EARNED PREMIUM	UNDE WRIT		MARKET SALE		CLAI HANDL		POLI SERV	_	OTH	IER	TOT	'AT,	RATIO COMPL/DP	RANK
			J	Q	J	Q	J	Q	J	Q	J	Q	J	Q	COIII 11/ DI	1111111
ACE LTD	*(1)	, ,	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
AMERICAN EXPRESS GRP	*	5,118,886	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
CANAL GRP	*(1)		0	0	0	0	0	0	0	0	0	0	0	0	.000	1
CASCO INDEMNITY CO		1,282,967	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
CENTRAL MUT I C-OH	*	3,129,554	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
CHRYSLER GRP	*(1)		0	0	0	0	0	0	0	0	0	0	0	0	.000	1
CONNECTICUT LIFE & CASUALTY		4,465,250	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
COUNTRY COS	*	39,548,694	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
CREDIT SUISSE GRP	*	11,108,882	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
FITCHBURG MUTUAL INS CO		1,315,524	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
FORTIS GRP	*(1)		0	0	0	0	0	0	0	0	0	0	0	0	.000	1
FRONTIER INS GROUP	*	1,063,971	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
HARLEYSVILLE GRP	*	7,841,049	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
HIGHLANDS INSURANCE GRP	*(1)	1,200,283	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
HORACE MANN GRP	*	2,567,427	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
LANCER INSURANCE COMPANY	(1)	1,379,078	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
LUMBER INS COS GRP	*(1)	7,442,573	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
NATL GRANGE MUT INS GRP	*	16,963,023	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
NEW LONDON COUNTY	*	8,878,522	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
PATRONS INSURANCE GROUP	*	6,753,070	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
PW GROUP INC	*	6,479,594	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
QUINCY MUTUAL GRP	*	9,969,926	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
ROYAL & SUN ALLIANCE USA	*	29,610,178	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
SWISS RE GRP	*(1)	1,054,751	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
UTICA NATIONAL INS GRP	*	15,432,199	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
VESTA INSURANCE GRP	*	2,582,532	0	0	0	0	0	0	0	0	0	0	0	0	.000	1
AMICA MUTUAL GRP	*	79,941,169	0	0	0	0	0	2	0	0	0	0	0	2	.025	27
USAA GRP	*	57,252,019	1	0	0	0	1	0	0	0	0	0	2	0	.034	28
CHUBB & SON INC	*	27,620,256	0	0	0	0	0	1	0	0	0	0	0	1	.036	29
ZURICH AMERICAN INS GRP	*	27,511,926	0	0	0	0	0	1	0	0	0	0	0	1	.036	29
ARBELLA INSURANCE GRP	*	23,971,557	0	0	1	0	0	0	0	0	0	0	1	0	.041	31
PRUDENTIAL OF AMERICA	*	23,862,644	0	1	0	0	0	0	0	0	0	0	0	1	.041	31
CGU INS GRP	*	46,494,258	1	0	0	0	1	0	0	0	0	0	2	0	.043	33
TRAVELERS INS GROUP	*	164,106,971	2	0	0	0	3	2	0	0	1	0	6	2	.048	34

EXHIBIT 1 NUMERICAL RANKING OF INSURANCE COMPANIES AND GROUPS OF INSURANCE COMPANIES WHOSE AUTOMOBILE EARNED PREMIUMS EXCEEDED \$1,000,000.

THE COMPANY OR GROUP WITH THE LOWEST COMPLAINT RATIO IS RANKED NO. 1

COMPANY NAME		EARNED PREMIUM	UNDE WRIT		MARKET SALE		CLA] HANDI		POLI SERV	_	ОТН	ER	TO	ΓAL	RATIO COMPL/DP	RANK
			J	Q	J	Q	J	Q	J	Q	J	Q	J	Q		
BERKSHIRE-HATHAWAY	*	153,857,085	1	1	1	0	4	2	0	0	0	0	6	3	.058	35
LIBERTY MUTUAL GRP	*	99,072,087	0	0	0	0	3	3	0	0	0	0	3	3	.060	36
ATLANTIC COMPANIES	*	15,093,552	0	0	0	0	0	0	0	0	1	0	1	0	.066	37
SAFECO INSURANCE GRP	*	60,429,355	1	2	0	0	0	0	0	0	0	1	1	3	.066	37
ST PAUL GRP	*	29,075,221	1	0	0	0	0	1	0	0	0	0	1	1	.068	39
STATE FARM IL	*	37,546,166	1	0	0	0	2	0	0	0	0	0	3	0	.079	40
NATIONWIDE CORP	*	127,631,257	2	0	0	0	9	0	0	0	0	0	11	0	.086	41
CNA INSURANCE GRP	*	45,826,963	1	0	0	1	0	0	0	0	2	0	3	1	.087	42
LUMBERMANS MUT CAS GROUP	*	31,739,171	1	0	2	0	0	0	0	0	0	0	3	0	.094	43
ALLMERICA FINANCIAL CORP	*	29,449,293	1	0	0	0	0	1	0	0	1	0	2	1	.101	44
ELECTRIC MUTUAL GROUP	*	9,565,488	1	0	0	0	0	0	0	0	0	0	1	0	.104	45
HARTFORD FIRE & CAS GRP	*	129,686,068	4	1	0	0	9	2	0	0	1	0	14	3	.131	46
PROGRESSIVE GRP	*	113,886,811	6	0	1	0	4	3	1	0	0	0	12	3	.131	46
ALLSTATE INSURANCE GRP	*	276,362,438	1	1	1	3	19	12	1	0	0	0	22	16	.137	48
METROPOLITAN GRP	*	77,254,039	6	0	1	0	1	1	0	0	2	0	10	1	.142	49
FARM FAMILY GRP	*	6,187,135	0	0	0	0	1	0	0	0	0	0	1	0	.161	50
OHIO CASUALTY GRP	*	5,773,668	1	0	0	0	0	0	0	0	0	0	1	0	.173	51
GREAT AMERICAN E & S CO	*	114,451,492	4	0	0	0	13	5	0	0	0	2	17	7	.209	52
FAIRFAX FINANCIAL GRP	*(1)	7,821,244	1	0	0	0	0	0	0	0	1	0	2	0	.255	53
SENTRY INS GRP	*	14,968,816	1	0	1	0	2	1	0	0	0	0	4	1	.334	54
ALLIANZ INSURANCE GROUP	*	10,916,088	1	0	0	0	1	2	0	0	0	0	2	2	.366	55
EAGLE INSURANCE GROUP	*	5,205,387	0	0	0	0	2	0	0	0	0	0	2	0	.384	56
GMAC INSURANCE HOLDING	*	9,202,025	0	0	0	0	2	1	0	0	1	0	3	1	.434	57
AMERICAN COUNTRY INSURANCE	CO	2,063,965	0	0	0	0	1	0	0	0	0	0	1	0	.484	58
GE GLOBAL GRP	*	30,220,558	4	0	0	0	7	3	0	0	1	0	12	3	.496	59
OMNI INS GRP	*	15,855,152	3	0	0	0	4	2	0	0	0	0	7	2	.567	60
AMERICAN INTL GRP	*	46,327,385	8	0	2	1	11	5	3	0	1	1	25	7	.690	61

[REPORT3L] DATE 10/04/2001

## CONNECTICUT STATE INSURANCE DEPARTMENT AUTOMOBILE

PAGE

3

EXHIBIT 1 NUMERICAL RANKING OF INSURANCE COMPANIES AND GROUPS OF INSURANCE COMPANIES WHOSE AUTOMOBILE EARNED PREMIUMS EXCEEDED \$1,000,000. THE COMPANY OR GROUP WITH THE LOWEST COMPLAINT RATIO IS RANKED NO. 1

COMPANY NAME	EARNED PREMIUN		IDER- RITING	MARKETING SALES		CLAIMS HANDLING		POLICY SERVICE		OTHER		TOT	RATIO 'AL COMPL/DP	RANK
		J	Γ Q	J	Q	J	Q	J	Q	J	Q	J	Q	
TOTALS	2,147,616,768	54	6	10	5	100	50	5	0	12	4	181	65	

<sup>\*</sup> DENOTES GROUP OF INSURANCE COMPANIES

<sup>(1)</sup> PRIMARILY INSURES COMMERCIAL VEHICLES

<sup>(2)</sup> PRIMARILY INSURES RECREATIONAL VEHICLES AND MOTORCYCLES